

Project title: Stroud Resilience – Selsey Road  
Project reference: 6131473  
19 February 2019

## WONDERFUL ON TAP



Dear Customer

### We're improving your supply of wonderful water...

- We're going to be doing some vital improvement work in your area
- Part of the scheme involves laying the new water main in Selsey Road, North Woodchester
- We're holding a drop-in session on Thursday 28 February 2019 for residents to discuss our works.

### Why we're doing this work

We're committed to making sure our customers receive a continuous supply of water now and in the future. So, we're investing £11 million to improve the water supply to Stroud. We'll be installing ten miles of pipes across the Gloucester network to the reservoir at Minchinhampton Common.

### Important things to know

As part of this scheme we will be laying a new water main in part of Selsey Road, North Woodchester and also in the land to the south of Woodchester. To allow us to complete these works safely and quickly in Selsey Road we will have a road closure in place. This is to ensure your safety and the safety of our workforce. We will maintain access for residents and businesses living within the road closure and we will have an alternative access for through traffic via a sign posted diversion route. There may be times in the working day when you have to wait for the site team to finish their activity before you can have access. We're really sorry about this, but it will mean we keep everyone safe and get the work done as quickly as possible. Pedestrian access will be maintained at all times. The location of the work, durations and traffic management can be found on the rear plan and table.

### How can I find out more?

We understand you may have some questions about the work and how it may affect you, so we'd love to meet you.

**We'll be in the Woodchester Village Hall**

**on Thursday 28 February 2019, 3:30pm – 6:30pm.**

We'll be able to show you our plans, answer any questions you may have and crucially, get your input and feedback.

### Keeping you informed every step of the way

There are lots of ways for you to keep up to date with our work in your area:



**07545 114615** – Amanda Hales, Amey Customer Service Manager

**0800 521 660** – Amey 24hr Customer Service Centre



Please quote the project reference on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

**Do you own a retail business?**

If you own and operate a business which benefits from customers visiting to purchase goods or services from you and our works are affecting your custom, then please contact our Business Compensation team at [businesscompensation@severntrent.co.uk](mailto:businesscompensation@severntrent.co.uk) for advice.

**Plan – Stroud Resilience - Selsey Road, Woodchester**



**KEY**

- █ Approximate section of working area in Selsey Road
- █ Approximate location of new water main

**Table – Affected roads and traffic management**

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Selsey Road	11/03/19*	05/04/19*	Road closure

\*Please note these dates may be subject to change depending on progress

Yours faithfully

**Paul Hiatt**  
Programme Manager  
Severn Trent